

# Google Review Response Templates

Toronto Restaurant Growth — [torontorestaurantgrowth.ca](http://torontorestaurantgrowth.ca)

## 5-star with comment

Thank you for the kind words, [Name]. We're glad [specific detail they mentioned] made you

## 4-star with minor issue

Thanks for the feedback, [Name]. We're glad you enjoyed [dish/experience]. Sorry we missed

## 1–2 star food complaint

We're sorry your experience didn't meet our standard, [Name]. This isn't the experience we

## Review with no text

Thank you for rating us, [Name]. We appreciate you taking the time — hope to welcome you a

## Suspected fake review

Flag via Google Business Profile if the review violates policy. Public response: 'We take